SRS_Privacy & Policy (JobArmer Web & Mobile APP) Version 1.00

Privacy policy for JobArmer

Last Update: 24-01-2024

Creo360 Inc,JobArmer d/b/a ("us", "we", or "our") operates the jobarmer.com website and the Jobarmer web and mobile applications (the "Service").

This page informs you of our policies regarding the collection, use, and disclosure of Personal Information when you use our Service.

By accessing or using the Service, you represent and warrant that you accept the data practices and terms described in this Privacy Policy.

If you do not agree with this Privacy Policy, please discontinue your use of the Service immediately.

We use your Personal Information for providing and improving the Service. By using the Service, you agree to the collection and use of information.

Information collection and use

While using our Service, Jobarmer, we may request you to provide certain personally identifiable information that can be used to contact or identify you. Personally identifiable information may include, but is not limited to, your email address, name, phone number, postal address, and other information ("Personal Information"). We collect this information for the purpose of providing the Service, identifying and communicating with you, responding to your requests/inquiries, servicing your purchase orders, and improving our services.

We may use your Personal Information to keep you updated about the Jobarmer service and send you promotional material about us, and, as permitted by applicable law, on behalf of our parent company, affiliates, subsidiaries, joint ventures, or other companies under common control with us (collectively, "Affiliates") and partner companies.

To streamline certain business operations, develop products and services that better meet the interests and needs of our customers, and inform our customers about relevant products and services, we may share your Personal Information with any of our current or future Affiliates. You hereby provide explicit consent to our sharing some or all of your Personal Information with our Affiliates.



Visit Information

This Usage Data may encompass details such as your computer's Internet Protocol ("IP") address, browser type, browser version, the specific pages of our Jobarmer platform you visit, the date and time of your visit, the duration spent on those pages, and additional statistics.

When you access Jobarmer through a mobile device, the Usage Data may include information like the type of mobile device you're using, your mobile device's unique ID, the IP address of your mobile device, your mobile operating system, the type of mobile Internet browser you use, and other relevant statistics.

Furthermore, we may utilize third-party services, such as Google Analytics, to collect, monitor, and analyze this type of information. These third-party service providers have their own privacy policies that address how they use such data.

Location Information

We may utilize and store information related to your location based on the permissions you have configured on your device. This information is employed to enable features within our Jobarmer service and to enhance and personalize your overall experience. You have the option to enable or disable location services at any time through your mobile device settings when using our Jobarmer platform.

Cookies

Cookies are small data files containing an anonymous unique identifier. When you visit the Jobarmer platform, these cookies are sent to your browser and stored on your device. We use cookies to gather information with the aim of enhancing our services for you. You have the option to instruct your browser on how to handle cookies. You can choose to refuse all cookies, receive notifications when a cookie is being sent, or accept cookies. Most browsers include a Help feature that provides information on managing cookie settings. It's important to note that if you choose not to accept cookies, some features of our Jobarmer service may not be available to you. We recommend keeping cookies turned on for the best user experience.



Remarketing Your Way to Field Service Success

JobArmer understands the value of staying top-of-mind with potential customers. That's why we leverage remarketing services to bring you back to our site after you've shown interest in our field service management solutions.

But rest assured, your privacy is our top priority. We use cookies anonymously to track your visit history on our website, allowing us to serve up relevant and targeted ads across the web. This helps us remind you of the benefits JobArmer can offer and ultimately, bring you closer to achieving your field service goals.

Transparency and control are also key. Here's how you can manage your remarketing experience with JobArmer:

Opt-out of cookies: Most web browsers allow you to adjust your cookie settings. Simply navigate to your browser's privacy settings and disable cookies if you'd prefer not to be tracked.

Google Ads Choose how Google personalizes your ads through the Google Ads Settings page https://adssettings.google.com/. You can even install the Google Analytics Opt-out Browser Add-on for further control https://tools.google.com/dlpage/gaoptout/eula.html.

Twitter Opt-out of Twitter's interest-based ads by following their instructions https://help.twitter.com/en/safety-and-security/privacy-controls-for-tailored-ads. Learn more about their privacy practices here: https://twitter.com/en/privacy.

Facebook Understand how Facebook uses interest-based advertising and opt-out if you wish https://www.facebook.com/privacy/policy/. You can also manage your preferences via these opt-out links:

USA https://optout.aboutads.info/

Canada https://youradchoices.com/

Europe https://youronlinechoices.eu/

Mobile device settings Many mobile devices allow you to control ad tracking directly through your settings.

Remember, JobArmer is here to empower your field service operations. We believe in personalized solutions that respect your privacy while showcasing the true value we can bring to your business.



Have any questions about our remarketing practices? Don't hesitate to reach out to our friendly support team. We're always happy to help!

| Requirement Details | | | | | |
|---------------------|-------------|----------------|---------------------------------|--|--|
| ТҮРЕ | Enhancement | PRIORITY | High | | |
| | | | | | |
| SOLUTION | JobArmer | PRODUCT AND | JobArmerMobileApp – Version 1.0 | | |
| REFERENCE/COUNTRY | | VERSION NUMBER | | | |
| | | | | | |

DETAILS OF THE CHANGE



| Internal | | | |
|---------------------------------|---|--|---|
| | | | |
| MPACT ASSESSMENT | | | |
| MPACT DESCRIPTION | | | |
| | | | |
| | | | |
| RISK ASSESSMENT | | | |
| | | | |
| | | | |
| COMPLEXITY OF IMPLEMENTATION | Medium | ESTIMATED EFFORT (PERSON DAYS) | < Estimated effort in person days to accommodate this change> |
| | | | |
| SCHEDULE IMPACT (CALENDAR DAYS) | <estimated impact="" th="" to<=""><td>the schedule in calendar days if the c</td><td>hange affects the critical path of the engagement></td></estimated> | the schedule in calendar days if the c | hange affects the critical path of the engagement> |
| | | the schedule in calendar days if the common who assessed the impact> | hange affects the critical path of the engagement> |



| APPROVAL STATUS | Open |
|-----------------|------|
| WRITTEN BY | |
| APPROVED BYS | |

Appendix

[Include any additional information related to the engagement that must be provided as part of this document.]

